The Georges Hotel

*The Georges Hotel* is the SHRM case that was used for SHRM's 2013 college case solving competition. The full case consists of five scenarios but we will be using only three scenarios for our class. We are using scenario A, scenario D, and scenario C, in that order. To facilitate distribution for the competition, SHRM publishes each scenario separately. Therefore, you will find that each scenario assigned to you includes the same introductory material.

For scenario A you need to read the entire packet. That includes the material introducing the hotel and the circumstances of the case. For scenario D and scenario C you can start reading each on page seven as the first six pages of each are a repeat of the introduction you read in scenario A.

Each scenario ends with the questions students addressed in the case competition. You will find both undergraduate and graduate level questions at the end of each scenario. Because of limited time in our class, you will be answering just two of the undergraduate questions and you can ignore the graduate questions.

For our class I want you to address the following listed questions. To adequately answer the questions you should expect to conduct additional research outside of your text and class discussions. Properly cite all references in APA citation style.

**Scenario A - Due: Oct. 30**

1. What are the pros and cons of a family owned and managed business?
2. What actions would you recommend to The Georges Hotel partnership that would diminish the negative aspects of operating a family business and capitalize on the positive?

**Scenario D - Due: Nov. 18**

1. What should HR Director, Cindy do about Lindsay's termination?
2. How can the organization diminish the likelihood of future EEOC complaints?

**Scenario C - Due: Dec. 2**

1. What should be done about the current employee issues?
2. Design a process that can be used in the future that will ensure these issues do not reoccur.